

July 2023

VA Home Visitors Identify Safety as the Top Priority

The *Joy in Work* CQI Learning Community continues to explore ways to increase home visitor safety. While focusing on building a culture of wellness, safety has trended as the number one driver for the majority of the 21 programs participating.

Safety ideas that programs are implementing:

- Making professional ID badges for home visitors to wear consistently
- Ensuring quality safety trainings are scheduled annually for staff
- Creating a buddy system for team members to share their daily schedules
- Conversations about pets in the home at enrollment
- Creating regular agency focus groups to discuss safety and action items
- Sending families a picture of their home visitor prior to the first visit

While we wait to see the impact of these strategies, we want to celebrate that the fourth round of the survey produced the highest average scores yet! 4.07 out of a 5 point scale. The area of physical and psychological safety also had its highest average at 3.93.

Physical and Psychological Safety

Statement	(1) Strongly disagree	(2) Disagree	(3) Neither Agree, Nor Disagree	(4) Agree	(5) Strongly agree	Overall
People at my organization respect and take into consideration all views expressed.	0 0%	8 7.41%	25 23.15%	42 38.89%	33 30.56%	108 100%
I feel comfortable bringing up problems and tough issues.	2 1.89%	10 9.43%	17 16.04%	44 41.51%	33 31.13%	106 100%
My agency prepares me for how to keep myself safe during a home visit.	2 1.89%	2 1.89%	28 26.42%	42 39.62%	32 30.19%	106 100%



If you are interested in sharing your safety strategies or learning more about any of the ideas above and/or connecting with agencies implementing these changes reach out to Jamara Knight, CQI Coordinator: jknight@earlyimpactva.org

EIV can't wait to launch the new safety app in the future for programs to try out!